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Dualit®
Since 1945

Classic Jug Kettle

Instruction Manual & Guarantee

TROUBLESHOOTING GUIDE

POSSIBLE CAUSE(S)	SOLUTION(S)
THE KETTLE DOES NOT TURN ON	
1. The kettle may not be properly connected to the power supply or the fuse may have failed.	1. Check the plug is in the socket and the switch is turned on. Replace the fuse if necessary.
2. Boil dry feature may have been activated. If the kettle is accidentally switched on with no water inside, the boil-dry device will switch off the heating element to prevent damage to the kettle.	2. Wait 10 seconds for the kettle to reset.
3. The element may have broken if the power neon illuminates but the kettle does not boil.	3. The element can be replaced. Call customer services on 01293 652500 for servicing information.
4. The kettle does boil but the power neon does not illuminate.	4. The power neon may have blown. Call customer services on 01293 652500 for servicing information.
THE KETTLE IS SPUTTERING OUT OF THE SPOUT	
1. You may have over filled the kettle.	1.1 Only fill to the max mark (1.7L).
	1.2 Wait 10 seconds to allow the boiling water to settle before pouring.
2. The kettle may have descaling solutions remaining inside the body.	2. Follow the instructions from the cleaning & care section and rinse throughly.
3. The filter may not be in position.	3. Ensure the filter is in position. For spare filters call Dualit on 01293 652500.
MY KETTLE IS NOT SWITCHING OFF	
1. Limescale may have built up inside the kettle.	1. Descale your kettle regularly (see cleaning & care).
2. Check the lid is firmly closed during use.	2. Pips on inner lid rim can be pushed in to create a tighter fit.
3. Water may have gone down the steam tube whilst filling. You may have overfilled, tilted the kettle when filling or filled through the spout.	3. Leave the kettle for 24 hours to fully dry.
MARKS HAVE APPEARED IN THE KETTLE	
1. Small brown spots can build up inside the kettle. This is not rust, small deposits of scale which contain iron can build up inside the kettle.	1. Descale regularly (see cleaning & care).
THE KETTLE LEAKS FROM THE LID	
1. The lid seal may be damaged or have a build up of limescale.	1. Replace the seal. For spare seals call Dualit on 01293 652500.
WATER DROPLETS COLLECTS ON TOP THE POWER BASE	
1. This is condensation and perfectly normal.	1. Dry with non abrasive cloth.

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IMPORTANT SAFETY PRECAUTIONS

READ ALL INSTRUCTIONS

BEFORE USING THE KETTLE KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children, unless they are older than 8 years and supervised.
- Keep the appliance and its cord out of reach of children less than 8 years.
- Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Connecting to the mains supply:

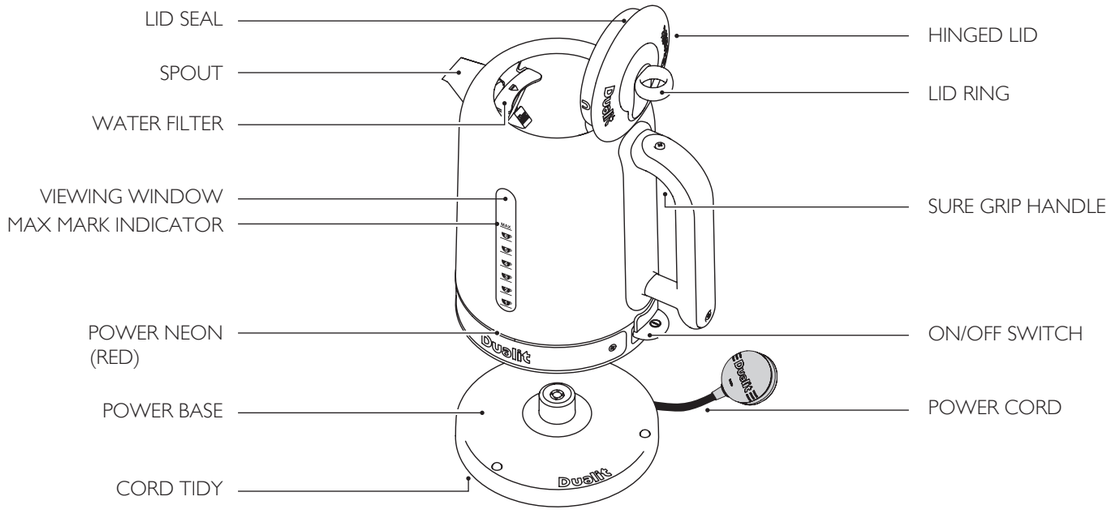
- Check that the voltage marked on the appliance corresponds with the supply voltage.
- NOTE: any plug cut from the power supply cord should be disposed of immediately. Inserting any cut off plug into a 13A socket-outlet is hazardous.
- Never use the plug without the fuse cover fitted. Ensure replacement fuse is the same current value as the original. Replacement fuses are available and should be ASTA approved to BS1362.
- NOTE: when you lift the kettle from the base, you will see drops of moisture on the surface of the power base. This is the steam used to switch the kettle off automatically, which then condenses and escapes through vents in the underside of the kettle. This is perfectly normal, and should not be cause for alarm or returning the kettle.
- Do not operate any appliance with a damaged lead or plug, or after the appliance malfunctions or has been damaged or dropped in any manner.

  If the mains lead is damaged, it must be replaced by a special cord set available from Dualit's Customer Helpline on +44 (0)1293 652 500
- Do not use the kettle for any purpose other than heating water. Otherwise, this may result in an injury caused by misuse.
- Do not place the kettle, power base or mains lead on or near any hot surface, hot hob or gas burner.
- To be protected against electrical hazards, do not immerse the mains lead, plug, power base or kettle in water or any other liquid.
- This appliance is intended for household use only. If the appliance is used improperly or for professional or semi-professional purposes or if it is not used according to these instructions the Guarantee becomes invalid and Dualit refuses any liability for damage caused.
- **THIS IS AN ATTENDED APPLIANCE**

  Do not leave appliance unattended during use, uplug after each use (risk of fire if an unattended appliance is left operating).
- Ensure that the kettle is correctly positioned on the power base before switching on.
- Do not fill above the bottom of the 'max' mark on the water level indicator.
- Do not operate the kettle on an inclined plane.
- Do not use in bathroom or outdoors.
- Do not store or use in an appliance garage or under cupboards.
- Do not operate the kettle unless the water filter is correctly in position.
- Remove the kettle from its power base before filling or pouring.
- Do not operate the kettle unless it contains at least 250ml of water and the floor of the kettle is covered.
- Ensure that the lid is fully closed before switching the kettle on, otherwise it may not properly switch off.
- Do not move the kettle while it is switched on.
- Use handles or knobs – do not touch hot surfaces.
- If the kettle is overfilled, boiling water may be ejected.
- When boiling, hot steam will be emitted from the kettle. Scalding may occur if you are within 400mm of the spout.
- Scalding may occur if the lid is opened during the boiling cycle and the body of the kettle will get hot.
- Take care when pouring – pour slowly and do not over-tilt the kettle.
- Water will remain hot for a considerable time after boiling and can present a scald hazard. Keep the kettle, power base and the mains lead away from the edge of worktops and out of the reach of children.
- Allow the kettle to cool down completely before cleaning and storing.
- To disconnect, turn any control to off, then remove plug from wall outlet.
- Unplug the power base from the wall socket when not in use, or before moving and cleaning.
- CAUTION: to prevent damage to the appliance, do not use alkaline cleaning agents. When cleaning, use a soft cloth and a mild detergent.
- Use the kettle only with the power base supplied and vice versa.
- The use of accessory attachments not recommended by Dualit may result in fire, electric shock or injury to persons.
- A short power-supply cord is to be provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.

SAVE THESE INSTRUCTIONS

KNOW YOUR CLASSIC JUG KETTLE

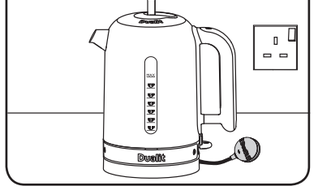


All illustrations are for representation only, your model may vary from illustrations shown.

In the interest of improving products, Dualit Ltd. reserves the right to change the product specification without prior notice.

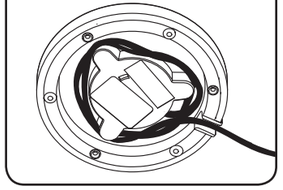
SETTING UP

1 POSITION



Place the kettle as close to the wall socket as possible. When in use ensure the kettle is not placed under kitchen cabinets. **DO NOT STORE OR USE YOUR KETTLE IN AN APPLIANCE GARAGE OR UNDER CUPBOARDS.**

2 CORD TIDY

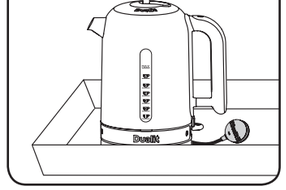


Use the shortest cord possible. Wrap excess cord round the cord tidy on the base of the kettle.

3 INCLINED PLANE

Do not operate on an inclined plane.

4 NOT IN A TRAY

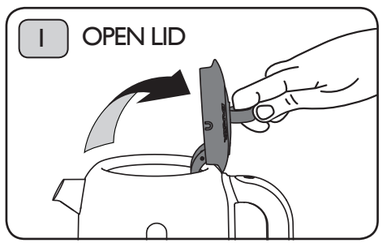


Do not operate in a tray.

FILLING YOUR KETTLE

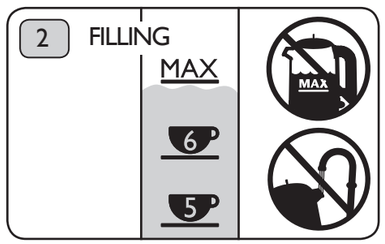
WARNING: IF THE KETTLE HAS JUST BOILED, IT WILL BE FULL OF STEAM, WHICH WILL ESCAPE AS SOON AS THE LID IS OPENED.

1 OPEN LID



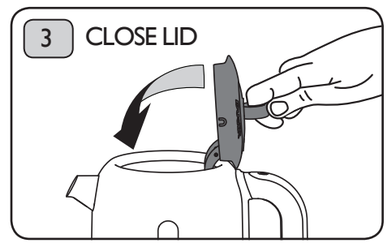
Ensure the kettle is unplugged. Remove the kettle from the power base. Gently pull the lid ring up and back to open the lid.

2 FILLING



Fill the kettle through the lid opening. Use at least one cup of water (250ml). The water level must stay below the 'max' mark. Save energy, only boil what you require. Keep kettle upright and level at all times when filling. Do not tilt kettle backwards. **DO NOT OVERFILL OR FILL THROUGH THE SPOUT.**

3 CLOSE LID

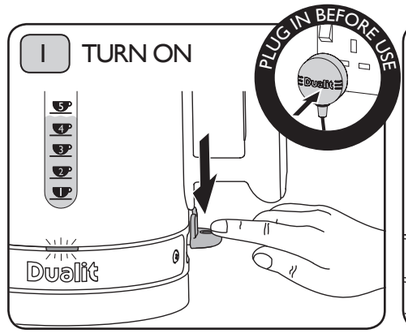


Push the lid down using the lid ring to close.

WARNING: IF THE KETTLE HAS JUST BOILED, THE LID WILL BE HOT. USE THE LID RING TO CLOSE THE LID.

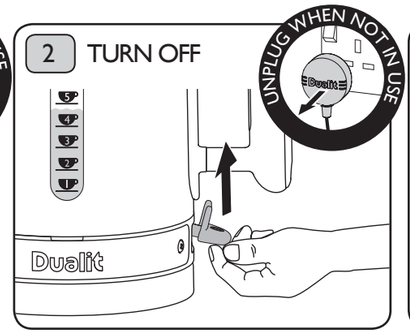
BOILING WATER

1 TURN ON



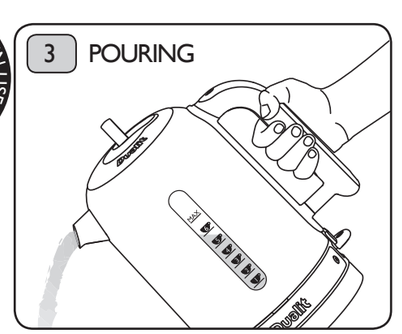
Plug the kettle into the power socket. Press the 'On/Off' switch down. The power neon will illuminate and the kettle will start to heat up.
If the kettle is accidentally switched on with no water inside, the boil-dry device will switch off the heating element to prevent damage to the kettle.

2 TURN OFF



The kettle will automatically turn off after the water has boiled.
To turn off before the water has boiled lift the 'On/Off' switch up.
Always unplug the kettle after each use.

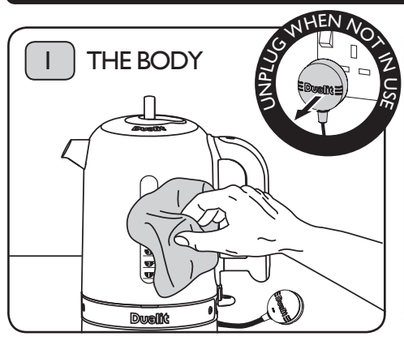
3 POURING



Remove kettle from the power base.
To avoid the risk of splashing, once the kettle has boiled wait 10 seconds then pour slowly.
Do not over-tilt the kettle.

CLEANING & CARE

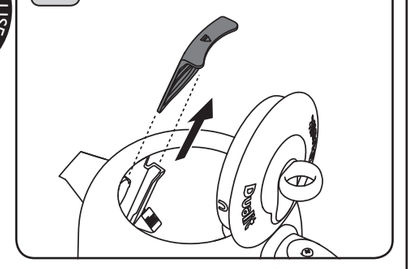
1 THE BODY



Unplug and let the kettle cool down completely before cleaning. Remove the kettle from the power base.

Wipe the outside and inside surfaces of the kettle with a damp cloth.

2 WATER FILTER



Unplug and let the kettle cool. Open the lid. Hold the top of the filter, pull up and out of the kettle. Rinse under a tap while carefully brushing it with a soft brush.
Rinse the kettle out with fresh water.
DO NOT OPERATE KETTLE UNLESS THE WATER FILTER IS CORRECTLY IN POSITION.

3 DESCALE REGULARLY

Use descaling products suitable for kitchen appliances, these are readily available online or from most supermarkets or department stores. Use as per instructions on the packet.

Follow these few simple steps to minimise scale build up in your kettle: Empty the kettle after each use; do not allow water to stand in the kettle overnight. Use filtered water instead of tap water. Descale the kettle regularly, at least once a month. If you live in a hard water area you may need to descale more often. When descaling has finished, empty the kettle and rinse it out a minimum of 3 times with fresh water, then refill with fresh water, boil, then discard boiled water. **FAILURE TO DO SO CAN CAUSE INJURY. DO NOT BOIL KETTLE WITH DESCALING SOLUTION IN IT.**

KETTLE REPAIR

Core components of your kettle are replaceable!
The Classic Kettle has been built to last, but should you experience any fault with your kettle, please contact Dualit for advice. The Classic Kettle is repairable and fitted with a patented, repairable element. Simply contact our helpline on 01293 652 500 or visit www.dualit.com/support for repair or servicing advice.

All servicing must be carried out by Dualit or authorised repair agent.

For your own protection only use original Dualit spares in your kettle. Fitting of non Dualit parts will invalidate the guarantee.

INSTRUCTIONS ON ENVIRONMENT PROTECTION
Do not dispose of this product in the usual household garbage at the end of its life cycle. Please hand it over to a collection point for the recycling of electrical and electronic appliances. The symbol on the product, the instruction of use or the packaging will inform you about the methods of disposal. The materials are recyclable as mentioned on its marking. By recycling, material recycling or other forms of re-utilization of old appliances you are making an important contribution to protect our environment. Please inquire at the community administration for the authorised disposal location.

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